

# POLICIES

## NANMARK'S LIGHTHOUSE RESORT

- Reservation Policy
- Cancellation Policy
- Check-in
- Late Arrivals
- Check-out

### Reservation Policy

All reservations require a valid credit card or cash deposit of \$250, refundable (less \$50.00 handling fee) if cancelled 45 days prior to arrival date.

### Check-in

Check-in time is 1:00pm. We pride ourselves in the cleanliness of our cottages and every effort is made to have all of the cottages ready on time.

- Check-in time for The Executive Beach House is at 4pm.

Accounts must be settled at the time of check-in. We accept VISA, MC, cheque, cash, and EMT.

### Late Arrivals

Please inform us if you will be arriving late. We are a family owned and operated business and would appreciate notice of arrival after 8pm.

### Check-out

Check-out time is 9:00 am. Please ensure you are prepared to depart at our check-out time. We have a small window of time to clean and prepare our cottages to our cleanliness standards for our following guests.

- Check-out time for The Executive Beach House is 11:00 am.

## Cancellation Policy

Nanmark's Lighthouse Resort is a small family-run business which depends upon full occupancy during our very brief summer season. Our peak season covers only 10 weeks. A cancelled and un-rebooked one week stay is a serious matter for us. Therefore, all bookings are subject to an industry standard cancellation policy, outlined below, which must be strictly enforced. We will always make every effort to assist our guests, but strongly advise vacationers with longer bookings to arrange readily available travel insurance in case you must cancel your booking or shorten your stay outside the applicable time frames.

Every cancellation or shortened stay is subject to a \$50.00 administration fee. To receive a full refund of your deposit, less administration fee, you must provide at least 45 days notice of cancellation prior to your scheduled arrival date. Notice of cancellation provided less than 45 days prior to scheduled arrival, but more than 14 days, will result in loss of deposit only, and no further responsibility for accommodations booked. If, however, notice of cancellation is received less than 14 days prior to scheduled arrival, you are responsible for the cost of the entire stay unless it can be rebooked in full. We will make every effort to assist in the unfortunate event you must cancel on less than 14 days notice, but again strongly suggest you secure inexpensive travel insurance to protect against this eventuality.

We appreciate your consideration of our requirements, and ask that you call us toll free or email if you require any further information or clarification.

All Year Long Toll Free Number [1-877-220-7358](tel:1-877-220-7358)

We accept VISA, MC, cheque, cash, and EMT

You can always e-mail us at [nanmarkcottages@outlook.com](mailto:nanmarkcottages@outlook.com)